

All About Networking

Wednesday, May 27, 2015

Forticlient VPN SSL Stops at 40%

It is very strange your computer can not manage login to VPN via forticlient. you try connect to VPN SSL Fortigate and stop at 40% , and come out message error "Unable to establish the VPN connection. The VPN server may be unreachable (-5)".

There is two ways fix this problem.

Change your MTU interface computer via command prompt

- o Click the "Windows Button" on the task bar.
- o Click "All Programs".
- o Click "Accessories".
- o Right Click on "Command Prompt" then click "Run as administrator".
- o Then type "netsh interface ipv4 show subinterface".
- o Press Enter

you will see a list of network interface

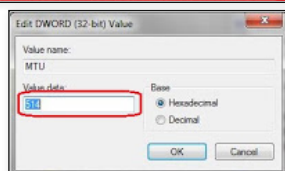
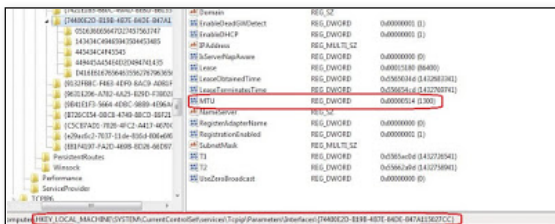
MTU	MediaSenseState	Bytes In	Bytes Out	Interface
4294967295	1	283822238	161 244337	Loopback Pseudo-Interface 1
1500	1	5	984	Wireless Network Connection 2
1500	5	0	171552	Wireless Network Connection 2
1500	1	0	0	Local Area Connection
1200	5	0	0	Local Area Connection* 18
1500	1	242	2668122	VirtualBox Host-Only Network
1500	1	242	2678382	VMware Network Adapter VMnet1
1500	1	242	2677878	VMware Network Adapter VMnet8

Note :

- o If your connection using wireless then change MTU on "Wireless Network Connection"
- o If you connection using cable then change MTU on "Local Area Network"
 - o Type "netsh interface ip4 set subinterface wireless network connection mtu=1300 store=persistent"
 - o Press Enter and restart your computer

Change your interface MTU computer using Register Editor

- o Open regedit as an administrator account
- o Navigate to HKLM\System\CurrentControlSet\Services\tcpip\parameters\interface\ [Choose the interface in the question] (Do this by checking the correct IP address is in the setting under this key for the adapter you are configuring)
- o Once your are in the correct key for your interface, right-click and select new DWORD value (32bit)
- o Call it MTU
- o Change the Hexadecimal value equal to the setting 514



- o Close the Register Editor window and restart your computer

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